



## **Baston Car & Bike Show FAQs**

### **What are the opening hours?**

10am – 5pm

### **What is the venue address?**

Grimsthorpe Castle, Bourne, Lincolnshire, PE10 0LY.

### **How much are tickets?**

See our ticketing page for pricing and booking.

### **Can I buy a ticket on the day?**

Yes, see our ticketing page for pricing.

### **Are children free?**

Under 12's are free of charge.

### **Are there any concessions?**

Sorry, no.

### **How much is parking?**

Visitor parking is on site and free of charge.

### **If the event is rescheduled, what happens to our tickets?**

Your tickets will be transferred to the new date.

**When will I receive my tickets?**

Your tickets will be sent via e-ticket to your email address. For any ticketing or booking queries, please contact [info@livepromotions.co.uk](mailto:info@livepromotions.co.uk)

**What are the ticketing terms and conditions?**

Please see all ticket holder terms and conditions at [www.livepromotions.co.uk/contact-us](http://www.livepromotions.co.uk/contact-us)

**Is there disabled access?**

On arrival follow signs to the Public Car Park. Stewards will be on hand to marshal vehicles into position. Blue badges must be displayed. Please be aware that event fields and concert arenas are predominantly on undulating grass surfaces, and the wearing of appropriate clothing and footwear is strongly advised. Wheelchair users should be accompanied by a strong companion.

**Is there any mobility hire available on site?**

There won't be any mobility hire available at this event.

**Are there crèche facilities?**

Not at this event.

**What is the Medical/First Aid procedure?**

Please advise an onsite steward of any incidents.

**Are dogs allowed?**

Yes, but dogs must be kept on leads at all times. Owners must clean up after their dogs.



### **Where are the nearest toilets?**

There are several WC's on site.

### **Is there a cash machine on site?**

No. There is no cash machine on site. Please bring cash with you as card machine signal is very limited.

### **Can I take pictures/video at the event?**

Yes! Please share them with us on our Facebook Page – [www.facebook.com/BastonCarShow/](http://www.facebook.com/BastonCarShow/)

However no drones may be used during the show.

### **Will there be a contact point regarding lost property after the event has finished?**

Enquiries can be made to: [info@livepromotions.co.uk](mailto:info@livepromotions.co.uk), please put 'Lost Property' in any email subject box and detail in the email the property lost, at which show and relevant contact details. If any property handed in matches the description provided you will be contacted accordingly.

### **I have an important question that isn't answered here in the FAQ's, so who can I contact?**

If this is a general enquiry, please contact us on [info@livepromotions.co.uk](mailto:info@livepromotions.co.uk). If it is a venue specific question please contact the venue directly.